

## COSTS OF A CIVILITY TOXIC WORKPLACE

Culture holds a great impact on the well-being of your workforce and the bottom line.

NEARLY

**OF WORKING AMERICANS HAVE THOUGHT ABOUT LEAVING THEIR** ORGANIZATION



76%

SAY THEIR **MANAGER SETS** THE CULTURE OF THEIR WORKPLACE

36%

**SAY THEIR** MANAGER **DOESN'T KNOW HOW TO LEAD A TEAM** 



58%

OF THOSE WHO LEFT A **JOB DUE TO CULTURE CLAIM PEOPLE MANAGERS ARE THE MAIN REASON THEY ULTIMATELY LEFT.** 



**ARE UNCOMFORTABLE** HAVING CONVERSATIONS WITH THEIR MANAGERS

RDS

HAVE WORKED IN A TOXIC **WORKPLACE**, AND 26% SAY **MORE THAN ONE** TOXIC WORKPLACE



WORKPLACE **CULTURE MAKES** THEM IRRITABLE AT HOME

1/4

- DREAD GOING TO WORK
- DON'T FEEL SAFE VOICING THEIR OPINIONS **ABOUT WORK-RELATED ISSUES**
- DON'T FEEL RESPECTED AND VALUED AT WORK

**\$223B** 

**IS THE COST OF TURNOVER DUE TO** WORKPLACE **CULTURE OVER THE** PAST 5 YEARS.



85%

OF AMERICAN WORKERS WHO SAY THEIR **ORGANIZATION HAS A STRONG WORKPLACE CULTURE ADMIT THEY TALK POSITIVELY TO OTHERS ABOUT THEIR** ORGANIZATION OUTSIDE OF WORK